



United Memorial
Medical Center

Quality care right at home.

June 2009

To Our Visitors,

As an organization we are experiencing an increased number of patients presenting with flu-like symptoms and the Genesee County Health Department has confirmed that the H1N1 virus is spreading throughout our community.

For the safety of our patients and to reduce their risk of acquiring the H1N1 virus while in our care, we are temporarily restricting our Visitor Guidelines.

Patients are at an increased risk of complications if they get the flu and the side effects could be devastating to those already in compromised health. You can help us in our effort to reduce the spread of this disease in our community and minimize the risk to patients.

If you have the following symptoms: headaches, fever, cough, sore throat, muscle aches, runny or stuffy nose - please **DO NOT** visit patients. This is based on the recommendations of the Centers for Disease Control and the New York State Department of Health. UMMC wants to take every prudent step to protect those at risk. Therefore, effective immediately, we are changing our visitation policy. The reason for this more restrictive policy is to protect our patients.

The following restrictions, which are changes to our standard visiting policy, are in effect to protect our patients:

- No children under 14 are allowed to visit patients.
- Visitors are limited to 2 per patient.
- Visiting hours will be strictly enforced.
- 4th floor visitors are restricted to fathers or the birth support person only.
- Time spent in the hospital should be limited.
- Visits to the Hospital that are unrelated to healthcare are discouraged.
- These changes will be in effect until further notice.

We understand that there may be special circumstances that arise and the switchboard will contact the Nursing Supervisor for you in those instances.

Outpatient procedures such as blood tests, specimen collection, x-ray, and ultrasound will be done at the Jerome Center.

Please help us keep our patients safe, and comply with these new guidelines. It may be inconvenient, but you could save a life. Direct any questions or concerns you have to the manager or supervisor available.

Thank you for your patience and understanding.