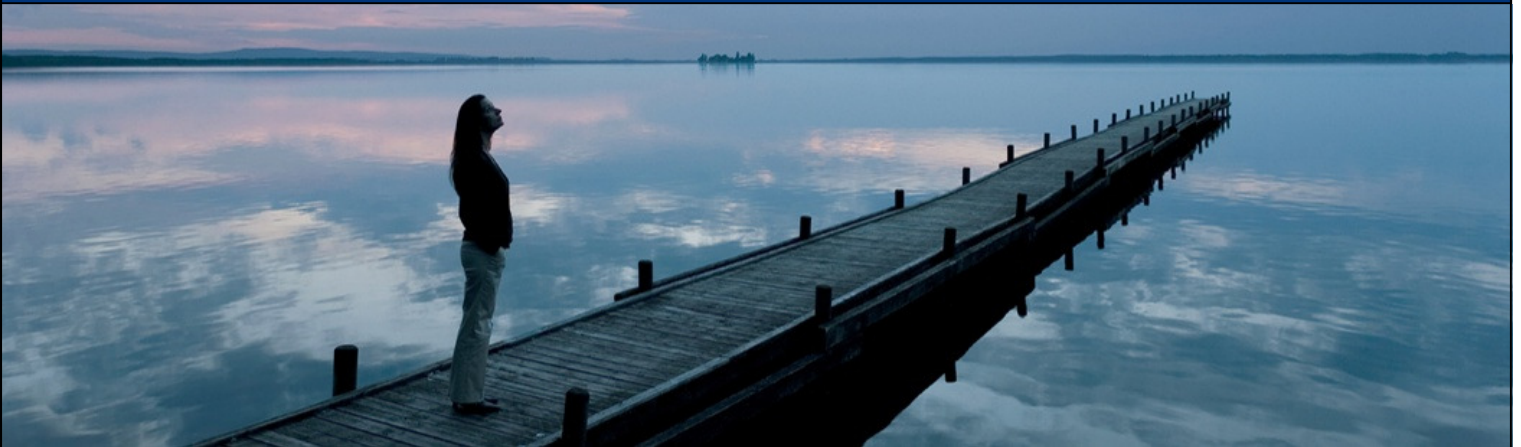


Hope Haven

Inpatient alcohol and substance abuse rehabilitation



Hope Haven is an alcohol and substance abuse rehabilitation program offered in an inpatient setting through United Memorial Medical Center. The 20-bed unit is licensed by the New York State Office for Alcohol and Substance Abuse Services (OASAS). The length of stay is variable but most clients remain in treatment for 28 days. Referrals may be made by a physician's office, out patient clinic, court officer, family member, or anyone requesting assistance with recovery.

Admission begins with a telephone call to the Admissions Coordinator at (585)344-7276. The Coordinator and the prospective patient complete a telephone interview. During this process, insurance information is obtained as well as a detailed chemical use history, medical and mental health history, and legal history. If inpatient care is appropriate, the program's Medical Director determines whether the patient requires detoxification, medical or mental health stabilization prior to admission. Final approval by the Medical Director is necessary before any person can be admitted.

After admission, the Admissions Coordinator completes a comprehensive psychosocial assessment. This assessment is the foundation upon which the patient's treatment plan is formulated.

The Medical Director performs a physical examination for each patient. This examination drives the medical care throughout the patient's stay. Each patient is assigned a Primary Counselor and meets with them to develop a comprehensive treatment plan and meets weekly to monitor progress. The patient's treatment progress is also monitored weekly by a multidisciplinary team.

This multidisciplinary approach includes life skills training, feelings identification and management, spirituality as it applies to recovery, and recreational therapy. A twelve-step model is offered for those patients who are receptive and for those whom this is not an option, an alternative approach is offered.

All program activities are facilitated by counselors, Registered Nurses, and the Recreation Therapist. The unit is operated with Registered Nurses and skilled ancillary staff around the clock.

For more information on the Hope Haven Program, please contact the Admissions Coordinator at (585)344-7276.



United Memorial
Medical Center

Quality care right at home.